



October 15, 2011

Re: NORTHWOOD 5010 IMPLEMENTATION

Dear Northwood Provider –

Thank you for your participation in Northwood's network.

We are pleased to announce that Northwood will begin processing HIPAA 5010 EDI claims starting on Monday, October 3, 2011. Here are the important details for you and your staff to ensure a smooth transition.

- Starting October 3rd, 2011, Northwood will accept both HIPAA 4010 and HIPAA 5010 claims from all providers.
- When you are ready to implement 5010 on your systems, contact Northwood IT (support@northwoodinc.com) and indicate that you would like to be moved to 5010. Please be sure to provide:
 - Your Company Name
 - Your Provider ID(s)
 - Your trading partner ID
 - The date that you would like to transition to the 5010 format.
- If there are any issues with the 5010 claims Northwood receives from you, the automated email response that you should be receiving with each submission will reflect the segment(s) that have issues.
 - If you are not currently receiving the automated email responses, please contact Northwood IT to verify the EDI email address we have on file.
 - Be sure to verify the email you receive indicates that the 5010 claims you submit are accepted for processing. Northwood may not contact you directly if your claims are not accepted for processing.
- Northwood will not be providing 999 transaction responses for 5010 claims received at this time. Providers requesting an acknowledgement may request a TA1 acknowledgement using the ISA 14 segment, "Acknowledgement Requested".



Northwood

- Providers may submit 4010 claims after transferring to 5010 if necessary, however all Northwood responses will be in 5010 format unless Northwood is contacted and asked to move your account back to 4010.
- Providers may send files indicated as “Test” files by setting the ISA15 Segment (Usage Indicator) to Test.
 - Files marked as test will be received and acknowledged; however the claims contained in the file will not be processed and cannot be processed on our systems if received as test.
- At 5:00 pm EST on Friday December 30th 2011, Northwood will automatically transition all providers to the 5010 format.

Please do not hesitate to contact Northwood’s IT/EDI division at support@northwoodinc.com should you have any questions or require more information.

Sincerely,

Brian O’Neil
Northwood Director of Information Technology