- **Northwood will process Blue Care Network claims and remit payment for clean claims within 30 days of receipt.**

- **A clean claim consists of the following information:**

  - **Provider Name/Address/ID Number.**
  - **Member Name/Address/Telephone.**
  - **Contract Number.**
  - **Date of Birth.**
  - **Other Insurance Information (if any).**
  - **Diagnosis (ICD-9-CM Code and Description).**
  - **Date of Service.**
  - **Referring Physician and NPI.**
  - **Level II HCPCS Code.**
  - **Manufacturer name, description and product number for NOC items.**
  - **Service Type (Purchase or Rental).**
  - **Quantity**
  - **Duration of Need.**
  - **Modifier.**
  - **Provider Charge.**
  - **Other Payment.**